

Astreya Tech Bar.

One stop shop for everything IT to keep your users satisfied and productive

End-user satisfaction is critical for end-user productivity

In today's environment there is a cost when user productivity is lost and it's critical to drive focus to the end-user and workforce by providing excellent customer service within an interactive and inviting space.

What should you do?

This means that companies need to move from focusing on ticket closures to focusing on the end-user to keep customers engaged in the solution with hands-on in-person resolutions that don't lead to frustration and loss in productivity.

Productivity loss is expensive for companies

46

Hours in lost productivity

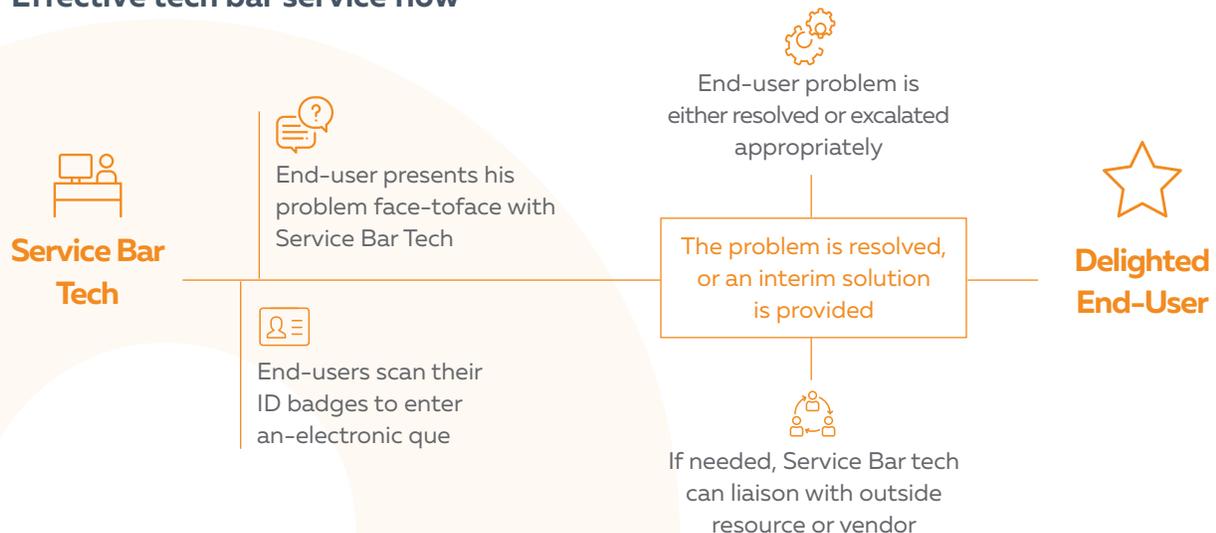


Per employee due to IT support issues

\$966,000

Company cost

Effective tech bar service flow



Astreya's Tech Bar can help you maximize user satisfaction.

We deliver real-time, in person, on-site support to ensure your IT department can focus on more critical tasks while your users are more satisfied and productive.

Our solution includes:

Flexible and innovative approach to tech bar location design

Management of internal and external applications and tools

Equipment repair

Mobile device management

Management of self-serve peripherals including vending machines and lockers

Setup of video conferencing kiosks for remote offices

Expert training to educate users

Astreya ticketing system or your system based

Tech bar options



Integrated

Semi-attached designed to compliment any existing environment.



Environment

Extended environment with extended user area.



Pop up

Minimal space impact with the ability to relocate as required.