

# Astreya Network Operations Center.

Minimize network downtime and improve network reliability

Today it's a challenge to provide effective 24/7/365 monitoring and management of a network. What's worse, when your network is down it directly impacts revenue and user satisfaction and research states that network downtime can cost companies up to **\$60 million** every year..

## What should you do?

Create a NOC that is available 24/7 for all needs to ensure that your organization is connected at all times and enables users to have anywhere, anytime connectivity and also benefits the company's overall productivity.

### Network operations challenges:

No coordination across teams

Time consuming troubleshooting

Escalation to assess root causes.

## Network operations best practices:



Triage routing



Timely responses to incidents and issues



Configuration management and deployment



Change management

# Astreya's NOC domain expertise ensure your organization is always connected and your users have anywhere, anytime connectivity.

Managing your infrastructure effectively gives you high availability and performance.

## Our solution includes:

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24/7/365 AI enhanced monitoring, analysis, and resolution

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Real-time visibility through the Astreya dashboard

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Data integrity management to ensure data safety and synchronization

Straightforward engagement governance model

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Data driven models to improve network performance and reliability

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Network of certified engineers

ITIL based service delivery management including incident request, problem, change, and knowledge management

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Assessment and analysis of applications to define and determine how they can be better serviced by edge based data center network